International **Patients Services M2**



International Patients Services

Every year, we provide medical care to patients from around the world who are attracted by our breadth of expertise, quality outcomes and advanced technology.

Our compassionate, multicultural, and team of experts at M42 International Patients Services goes above and beyond at every stage of the patient's journey.

We are fully committed to guiding you and your family every step of the way through the complexities of navigating healthcare when you are outside of your own country.



Comprehensive & personalized coordination services

From your first contact to your return home, we will provide you with comprehensive and personalized services across our entire network.

Treatment Planning is only one of the many services we offer:

- Estimation of costs, facilitation of payments, and financial counseling.
- Appointment Scheduling.
- Coordination with the medical team throughout the referral, treatment, and discharge processes.
- Follow-up appointments and coordination of aftercare services.

















Patient Concierge Coordination Services

Connecting care with comfort—every step of the way

To enhance the comfort of our international patients and their families, our team provides personalized assistance and guidance to help coordinate non-medical arrangements during your stay. We aim to make your journey as smooth and worry-free as possible so you can focus on what matters most—your care and recovery.

Our team can assist you with:

- Guidance and recommendations for hotel bookings and accommodation
- Information on concierge medicine and specialized care options
- Recommendations on leisure, tourism, and cultural experiences
- Guidance on transportation between hotel and hospital
- Coordination of professional interpretation services

For more queries

You may call us on 800 6969 or +971 2 419 4866 (outside the UAE), or email us at international patients@m42.ae and one of our International Patients ambassadors will get in touch soon.





Our services

By harnessing innovative solutions, unique medical and data-centric technologies, including genomics and AI, M42 is transforming the traditional healthcare ecosystem and delivering the highest level of precise, patient-centric, and preventative care.

Amana Healthcare

- Long-term care
- Pediatric long-term care
- Comprehensive Inpatient
 Rehabilitation
- Tissue Viability & Stoma Care

Danat Al Emarat

OBSTETRICS

- Anesthesiology
- Antenatal Care
- Fetal Medicine
- Labor & Delivery
- Lactation Clinic
- Obstetrics & Gynecology Surgery
- Obstetrics & Maternity Care
- Postnatal Care

GYNECOLOGY

- Adolescent Gynecology
- Advanced Minimal Invasive

- Gynecological Surgery
- Cervical Health (Screening & HPV Vaccinations)
- Cosmetic Gynecology
- Endometriosis Management & Treatment
- Family Planning
- Gynecology Oncology
- Hysteroscopy
- Menopause
- Pelvic Pain Management and Treatment
- Polycystic Ovary Syndrome (PCOS)
- Fertility Preservation & Hormonal Health
- Urogynecology

ADULTS MEDICAL SPECIALTIES

- Allergy & Immunology
- Breast Imaging & Diagnostics

- Cardiology
- Dentistry
- Dermatology
- Diabetes & Endocrinology
- Dietetics/Nutrition
- Family Medicine
- Internal Medicine
- Mental Health
- Orthopedics
- Otolaryngology (ENT)
- Ovarian Tissue Cryopreservation (OTC)
- Pain Management Clinicy

ADULTS SURGICAL SPECIALTIES

- Bariatric (Weight Loss) Surgery
- Breast Surgery
- Cosmetic & Plastic Surgery
- Endocrine Surgery
- Gastroenterology Surgery
- General Surgery

- Minimally Access Surgery (MAS)
- Proctology Disorders
- · Venous Disorders

PEDIATRICS SUBSPECIALTIES

- Child Development
- Children's Vaccination/ Immunization
- Mental Health
- Neonatology
- Occupational Therapy
- Orthodontics
- Pediatric Cardiology
- Pediatric Dentistry
- Pediatric Endocrinology
- Pediatric Gastroenterology
- Pediatric Intensive Care Unit (PICU)
- Pediatric Neurology
- Pediatric Ophthalmology
- Pediatric Orthopedics
- Pediatric Otolaryngology (ENT)

- Pediatric Pulmonology
- Pediatric Surgery
- Pediatric Surgery
- · Pediatric Urology
- Pediatrics
- Physiotherapy
- Scoliosis
- Speech Langu

HealthPlus Network of Specialty Centers

DIABETES & ENDOCRINOLOGY CENTER

- Dermatology
- Diabetes Education
- Diabetes Management
- Diabetes Remission
- Emotional Counseling
- Endocrinology
- Gastroenterology
- Heart Disease Prevention (Non-Invasive Cardiology)
- Mental Health
- Ophthalmology
- Podiatry
- Rheumatology

Family Health Centers

- Dentistry
- Family Medicine

- Obstetrics & Gynecology
- Pediatrics
- Women's Health

Healthpoint

- Anesthesiology
- Bariatric (Weight Loss) Surgery
- Cardiology
- Dentistry
- Dermatology & Aesthetic Medicine
- Diagnostic Imaging
- Family Medicine
- Gastroenterology
- General Surgery
- Health Screening Packages
- Internal Medicine
- Men's Health Clinic
- Oral & Maxillofacial Surgery
- Orthopedics & Sports Medicine
- Otolaryngology (ENT)
- Pain Management & Headache
- Physiotherapy & Rehabilitation
- Plastic, Reconstructive & Cosmetic Surgery
- Podiatry
- Psychiatry
- Pulmonary Medicine
- Rheumatology
- Sleep Medicine

- Smoking Cessation
- Spine Center
- Urology
- Vascular Medicine & Surgery
- Weight Management (Obesity)
- Wound Care

Imperial College London Diabetes

& Endocrinology Centre

- Diabetes Education
- Diabetes Management
- Diabetes Remission
- Dialysis
- Dietetics/Nutrition
- Endocrinology
- Heart Disease Prevention (Non-Invasive Cardiology)
- Kidney Health Services
- Lipid Clinic
- Men's Health Clinic
- Metabolic & Electrolyte Disorders
- Nephrology
- Ophthalmology
- Pediatric Endocrinology
- Podiatry
- Psychology
- Weight Management (Obesity)

National Reference Laboratory

- Anatomic Pathology
- Hematopathology
- Infectious Diseases and Tuberculosis
- Laboratory Management
- Molecular Diagnostics and Genomics
- Occupational Health Testing
- Point of Care Testing
- Referral Testing
- Special Chemistry
- Special Coagulation
- Transplant Immunology

Moorfields Eye Hospital

- Cataract
- Cornea
- Genetic Eye Disease
- Glaucoma
- Laser & Refractive
- Surgery
- Oculoplastics
- Ophthalmology
- Optometrist
- Orthoptist
- Pediatrics &
- StrabismusRetina & Uveitiss

Mubadala Health Dubai

- Anesthesiology
- Cardiology
- Day Surgery Center
- Dentistry
- Dermatology
- Dietetics/Nutrition
- Endocrinology
- Family Medicine
- Fetal Medicine
- Gastroenterology
- General Surgery
- Internal Medicine
- Men's Health Clinic
- Mental Health
- Obstetrics & Gynecology
- Ophthalmology
- Orthopedics & Sports Medicine
- Otolaryngology (ENT)
- Pediatric Orthopedic Surgery
- Pediatric Pulmonology
- Pediatrics
- Physiotherapy & Rehabilitation
- Plastic Surgery
- Rheumatology
- Spinal Neurosurgery
- Urology
- Vascular Medicine & Surgery
- Women's Health Clinic



M42 Facilities Offering International **Patient Services**





















facilities



Medical

specialties

In-house research institute



In-house pharmacy



In-house laboratory





Imperial College London Diabetes & Endocrinology Centre

Global leader in diabetes and endocrine treatment, education and research.

Established in 2006 by Mubadala in partnership with the UK's Imperial College London, Imperial College London Diabetes & Endocrinology Centre specializes in treating all types of diabetes and endocrine disorders, as well as focusing on diabetes research, training, and public health awareness. The Centre, which operates four branches across Abu Dhabi, Al Ain and Al Dhafra, has gained international recognition for its holistic approach to the treatment of diabetes and related complications that enables patients to receive the full spectrum of care in one place.

Service line offerings

Diabetes Education Diabetes Management Diabetes Remission Dialysis Dietetics/Nutrition Endocrinology

Heart Disease Prevention (Non-Invasive Cardiology) Kidney Health Services Lipid Clinic Men's Health Clinic

Metabolic & Electrolyte Disorders Nephrology Ophthalmology Pediatric Endocrinology Podiatry Psychology

Weight Management (Obesity)





More specialized doctors under one roof than any other diabetes center in the UAE with more than 80 physicians, of which 60% have been trained or have worked in the United Kingdom and 68% speak Arabic.

In collaboration with international academics at Imperial College London, the University of Oxford and the University of Groningen (the Netherlands), to name a few, Imperial College London Diabetes Centre's research institute conducts research that concentrates on genetic, behavioral and psychological factors of diabetes and its complications, with research teams covering specific areas of medical and scientific concern in the region.

- Earned the Gold Seal of Approval® from the Joint Commission International (JCI) for both the JCI Clinical Care Program Certification (CCPC) for Diabetes Management and the JCI Accreditation for Ambulatory Care.
- European Association for the Study of Obesity (EASO) accredited.
- Approved as a Centre of Excellence by the International Diabetes Federation (IDF).
- Achieved the prestigious Global Healthcare Accreditation (GHA)
 Certification for Excellence in Medical Travel Patient Experience from the United States for its pioneering approach.









Operatina

rooms











Healthpoint

A multi-specialty hospital with a wide range of primary and specialty care services.

Healthpoint is a multi-specialty hospital offering a wide range of primary and specialty care services. Based in Abu Dhabi, it serves patients from the UAE and around the world. Committed to elevating patient care to the highest standards, Healthpoint has been recognized by numerous renowned international awarding and accrediting bodies.

Service line offerings







Healthpoint clinical staff are leaders in their respective fields and combine international standards and the latest innovations with a local understanding and knowledge to create a personalized, world-class hospital experience.

5 Centers of Excellence

- Obesity Management, Bariatric & Metabolic
- Dentistry
- Orthopedics & Sports Medicine
- Physiotherapy & Rehabilitation

Healthpoint's Dental Clinic is among only a few in the UAE to have earned accreditation from the Australian Council on Healthcare Standards International, for cosmetic, restorative, orthodontic and family dentistry as well as oral surgery.

- Earned the Gold Seal of Approval® from the Joint Commission International (JCI).
- Achieved 5 Center of Excellence accreditations from the Surgical Review Corporation (SRC).
- CARF (Commission on Accreditation of Rehabilitation Facilities) International accredited.
- Global Healthcare Accreditation (GHA) Certification for Excellence in Medical Travel Patient Experience







Medical & surgical

specialties



Medical

facility



department









In-house laboratory





Danat Al Emarat Hospital

World-class specialty women and children's hospital in the Emirate of Abu Dhabi.

Danat Al Emarat is a world-class specialty women's and children's hospital in the Emirate of Abu Dhabi. It offers advanced medical services across specialties including Neonatology, Pediatrics, Obstetrics & Gynecology, and Women's Health. The hospital is one of the very few to encompass a dedicated Fetal Medicine Department along with a full-fledged Neonatal Intensive Care Unit (NICU) in the UAE. This has established Danat Al Emarat as a regional referral center for women with high-risk pregnancies, supported by its Level III NICU providing care for the most fragile newborns.

Service line offerings











The five-story hospital, accredited as a clinical research center by the Department of Health – Abu Dhabi, spans 58,000 square meters and houses 225 beds. It offers comprehensive inpatient and outpatient services, including Neonatology, Pediatrics, Surgery, Obstetrics, Gynecology, Internal Medicine, and Women's Diagnostics, all supported by advanced technology and highly skilled clinicians for exceptional patient-centered care.

With a team of 130+ consultants and primary care physicians specializing in various sub-specialities, we ensure the complete healthcare needs of women and children are met under one roof to the highest standards.

Centers of Excellence

- Scoliosis
- Minimal Invasive Gynecology Surgery
- Endometriosis and Urogynecology

- In the Emirate of Abu Dhabi to be accredited by the Surgical Review Corporation (SRC) in two surgical areas:
 - ► Minimally Invasive Gynecology Surgery (COEMIG).
- Centre of Excellence in multidisciplinary endometriosis care.
- Earned the Gold Seal of Approval® from the Joint Commission International (JCI).
- College of American Pathologists (CAP) accredited.
- Achieved the Pathway to Excellence Accreditation by the American Nurses Credentialing Centre (ANCC).
- ISO 15189 accredited.









Medical

facilities















HealthPlus Network of Specialty Centers

Provider of premium specialized outpatient care in the United Arab Emirates and Saudi Arabia.

Established in 2010, HealthPlus Network of Specialty Centers unites Centers of Excellence dedicated to comprehensive, patient-centered care. The network includes the HealthPlus Diabetes & Endocrinology Center, a leader in advanced, multidisciplinary diabetes and endocrine care; and the HealthPlus Family Health Center, offering holistic, family-focused services across its community clinics. Together, they reflect HealthPlus's commitment to excellence, innovation, and compassionate care—ensuring every patient receives world-class treatment in a supportive environment

Service line offerings

Dermatology & Aesthetic Medicine Diabetology & Diabetes Education Diabetology & Diabetes Education Endocrinology & Metabolic Medicine | Gastroenterology & Hepatology | Cardiometabolic & Preventive Medicine Rheumatology Ophthalmology Podiatric Medicine Ophthalmology Dentistry & Oral Health Family Medicine Obstetrics & Gynecology | Pediatrics | Women's Health | Mental Health & Emotional Wellbeing





HealthPlus Network of Specialty Centers offer sub-specialty care in a variety of areas, with a focus on the diagnosis, treatment, and management of regionally prevalent conditions such as diabetes, infertility, and others.

The multidisciplinary team at HealthPlus Diabetes & Endocrinology Center provides comprehensive care for patients with diabetes and endocrine-related disorders using the latest technologies in an inspiring setting.

The HealthPlus Family Health Centers are one-stop primary care centers for families and individuals of all ages, offering everything from newborn check-ups to dental solutions and routine medical care, as well as 24-hour physician access and house calls.

- Earned the Gold Seal of Approval® from the Joint Commission International (JCI).
- College of American Pathologists (CAP) accredited.







sub-specialties



Medical

facility





In-house point of care testing





Moorfields Eye Hospital Abu Dhabi

World leading experts in eye care.

Established in partnership with UK's Moorfields Eye Hospital, Moorfields Eye Hospital Abu Dhabi brings 200 years of specialist eye care experience to the United Arab Emirates. Founded in London in 1804, Moorfields is considered the oldest and one of the largest centres for ophthalmic treatment, teaching and research in the world.

Service line offerings





A team of highly experienced and qualified consultant ophthalmologists, most of whom have trained and worked at Moorfields Eye Hospital London. Specialist ophthalmologists are permanently based in the Middle East to provide excellence and continuity of patient care.

The hospital team has personal links and full access to over 200 specialist staff at Moorfields London for a truly multidisciplinary spectrum of services.

Team of highly trained specialist ophthalmic nursing and paramedical staff, many of whom have received their training from Moorfields Eye Hospital in London.

Accreditations

 Earned the Gold Seal of Approval® from the Joint Commission International (JCI).







rooms





gyms







laboratory





Mubadala Health Dubai

A decade of healthcare excellence in an innovative, stand-alone day surgery and medical facility.

Established in 2022, Mubadala Health Dubai offers world-class treatments and advanced technology, facilitated by a clinical team of experts with extensive knowledge and experience. Our facility provides day surgery, outpatient consultations, and comprehensive diagnostic services for over 30 clinical specialties, including a satellite clinic for Imperial College London Diabetes Centre, Cleveland Clinic Abu Dhabi and Moorfiels Eye Hospital.

Service line offerings









Our multidisciplinary team comprises consultants with vast local and international experience, recruited from and trained at globally recognized institutions.

Building on the cultural shift toward patient-centered care, the facility's architectural and operational layout is designed to ensure a seamless patient journey. The best healthcare practices and technologies are utilized to provide hospital-level care in a tranquil and comfortable outpatient setting.

- We are committed to providing safe, effective, efficient, timely, patient-centered, and equitable care to our community.
- Using internationally acknowledged procedures, guidelines, and benchmarks, we examine clinical quality using a method based on empirical evidence. We place a premium on quality and quality enhancement, ensuring that the facility operates at the highest quality standards and that patients receive the best level of care and satisfaction.
- We have processes to guarantee continual compliance with regulatory standards and safety objectives established by the Dubai Health Authority and other relevant regulators.









Medical

facilities





pharmacy







Amana Healthcare

Leading long-term care and rehabilitation provider in the Middle East and the GCC region's pioneer in post-acute care services.

Amana Healthcare provides long-term care for adults and children who require long-term ventilation due to genetic disorders or complex medical conditions in an inpatient setting with 24-hour intensive care unit (ICU) physicians, multidisciplinary therapists, and a patient & family experience team who work collaboratively to enhance the quality of life for those patients. It also offers specialized rehabilitation for individuals who require inpatient, outpatient, or home rehabilitation following a life-altering event, such as stroke, brain injury, spine injury, joint replacement, or amputation.

Service line offerings

Long-Term Care | Pediatric Long-Term Care | Comprehensive Inpatient Rehabilitation

Tissue Viability and Stoma Care





Multidisciplinary team of specialists, including intensivists, rehabilitation physicians, geriatrician's neuropsychologist, physiotherapists, occupational therapists, respiratory therapists, speech & language therapists, dieticians, child life specialists and specialized nursing teams.

Amana purpose-built facilities have customizable patient rooms and therapy areas including a well-equipped gym, hydrotherapy pools, sensory rooms, therapy gardens and recreational rooms, all within a safe and home-like environment.

Individualized rehabilitation programs, led by internationally trained physical medicine & rehabilitation experts and supported by a multidisciplinary therapy team, allowing patients to return home as soon as possible.

- Earned the Gold Seal of Approval® from the Joint Commission International (JCI).
- CARF (Commission on Accreditation of Rehabilitation Facilities) International accredited.
- American Heart Association accredited.











